

installationId

46

Fort Lee

Patron Group

Active Duty

Hear About MWR

Music

Reggae

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Don't shop for these items.

Bowl Least Prefer

Don't shop for these items

Child Care Prog

ACS Concerns

Overall Comment

| | | |
|-----------------------|----|----------|
| installationId | 46 | Fort Lee |
|-----------------------|----|----------|

| | |
|---------------------|-------------|
| Patron Group | Active Duty |
|---------------------|-------------|

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|-----------------------|--------------------|
| Hear About MWR | poor advertisement |
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|--------------|--|
| Music | |
|--------------|--|

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|-------------------------|--|
| Golf Most Prefer | |
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| Golf Least Prefer | |
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|-------------------------|--|
| Bowl Most Prefer | |
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|--------------------------|--|
| Bowl Least Prefer | |
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| Child Care Prog | |
|------------------------|--|

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| ACS Concerns | |
|---------------------|--|

Overall Comment

I just feel that if we did a better job of getting the information out, we would do a lot better with MWR. We need to get it down to the lowest level, because they need to be informed and I believe that they will attend more events. They are the Army of tomorrow and we need to let them know we care about them and let them take part in all the fun activities they can be a part of, I believe we should have more shows, comedians, and advertise them to death. Sometimes I don't even know about shows that go on and I would like to attend so I know the junior enlisted soldiers are not getting the information. HOOAH!

installationId

46

Fort Lee

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

A library is needed on Fort Lee.

Another Gym with all day hours.

Swimming pool.

Youth church groups.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I think it is VERY sad that Fort Lee does not have a library or theater. I have been in the Army for many years and have been stationed all over the world, and Fort Lee is the first duty station that I have been assigned to that does not have these facilities. This being a TRADOC installation, we have many AIT students, and the post can't even provide them with these two facilities? SAD SAD SAD..... Even when I was deployed to Iraq, we had a small theater. And why do you even ask about the theater on the survey knowing that we do not have one, or at least I would hope that you know this, in any case I have always enjoyed the MWR especially as an Army Brat. The Army has really changed over the years, I guess in time so has MWR.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The main attraction on Ft Lee is the Golf Course. Thats appears to be the focus and where the money is. There is now ONE fitness center for all. Always over crowded. It was recently remodeled (looks no different) and there is enough equipment to accomodate those of us who take physical fitness seriously. You have to put your name on a roster (a waiting list) to utilize the equipment. Not enough here to make a Soldier want to stay on post and definitely not stationed. This post is not designed for family, it's designed for trainees. Everything is limited!!!

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Keep up the good work, just keep thinking of ways to make out standard of living even better. Soldiers deserve it, no matter what the cost since we have to complete our missions the same way, no matter the cost.

installationId

46

Fort Lee

Patron Group

Active Duty

Hear About MWR

Music

Patriotic Concerts

Golf Most Prefer

DO NOT GOLF

Golf Least Prefer

DO NOT GOLF

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The informative e-mails that the post MWR sends out is a real help to keep track of all the great activities on post. I am very pleased with the amount and variety of MWR events here at Fort Lee compared to my last assignment.

installationId 46 Fort Lee

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Youth sports program is poorly run on Ft Lee. No organization. Teams are stacked. Schedules not advertised. Cost is twice as much as off-post.

Bowling alley is a great asset.

Outdoor swimming Pool is a must for the installation.

No library.

No say in how MWR funds are spent...where does the million dollars the FT Lee PX gives to MWR go???? Why do resident have a say.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The equipment in the gym (I work out about four times a week when I am here) is substandard compared to most other army or military posts. It is slowly getting better. There are several types of work out equipment that are lacking at the 2 Fort Lee gyms (including a four way neck machine). Four way neck machines are vital to certain soldiers that are predisposed to neck injuries. Everywhere I have gone (deployments) the gyms always have this piece of equipment - if soldiers use it properly it can help prevent neck and head injury (more common in Iraq combat than ever before).

I have brought this issue up before and it was not addressed further to my knowledge.

Thanks for your consideration.

MAJ Joe Leardi

installationId 46 Fort Lee

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Years ago, Fort Lee offered a woodworker's shop and a post library (not the ALMC technical library) which, although relatively small, were very adequate for the size of this installation. I know of several woodworkers who would love to have a woodshop available to practice their craft, as military personnel often move and cannot purchase sizeable quality woodworking tools (planers, tablesaws, radial arm saws, etc) and do not have the luxury of owning/renting a workshop adequate to accomodate woodworking tools, to enhance the quality of their hobby. Having a woodworking shop with key pieces of equipment as well as a means of purchasing quality hardwood at reasonable prices would provide tremendous benefit to soldiers, especially those returning from stressful deployments or operating in high optempo organizations.

An onpost library is an indispensable facility to encourage children to learn, explore and expand their knowledge through literature. Soldiers in all levels of training (AIT, OBC, OAC, BNCOC, etc) unfamiliar with the immediate area desire a quiet and peaceful area where they can access the internet, read a novel, access reference materials and news publications. Parents, especially with younger children, are hungry for a place they can take their children to check out books, encourage reading and allows children a facility to conduct educational research outside of the schoolhouse. If there was one thing I could wave a magic wand and make happen on this post, it would be the return of the library.

installationId

46

Fort Lee

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

Church Youth Program

ACS Concerns

Overall Comment

The Army Soldier Show is an excellent event that my family and I look forward to each year no matter where we are stationed. Please keep this event.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I find it appalling that the swimming pool was closed down. It not only provides a major source of excercise, but also provides exercise and activities for youth on post. Concerns about cost have been raised, and cited in the closure of the pool. This is not very accurate. Personnel costs could be augmented by substituting soldiers trained as lifeguards for special duty, a source of income comes from the swim team that uses the pool. The pool needs to be reopened!

installationId

46

Fort Lee

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The MWR program needs to advertise better. They also need to offer more for the family. Their hours are short and they rarely have what you need. There is no movie theatre or woodshop on post.

installationId

46

Fort Lee

Patron Group

Active Duty

Hear About MWR

OR I never hear anything

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Fort Lee is primarily a training post. I think the effort to think outside the box is non-existent. Meaning, they care more about the "trainees" than they do about the "trainers". There is no happy medium. If you want activities on the family level you need to look off post, to get away from the training directed environment.

installationId

46

Fort Lee

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

A self service car wash would be great. A full service car wash would be even better. Soldier's love their POVs. Something for motorcycle riders would be nice; a club, storage facility, safety classes, events, shows, etc. Soldier's love their motorcycles as well.

installationId

46

Fort Lee

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Volleyball is very limited - during the intramural season only. Basketball players dominate courts and volleyball nets are not set up unless coordination and reservations are made. Volleyball takes more players and requires a whole court and I suppose that is why they do not make the accomidations available. Maybe there can be a one night a week open play on the MWR facilitie's calendar (other than a Friday when NO ONE is in the gym).

installationId

46

Fort Lee

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I dont bowl enough to buy equipment.

I use what is given at the bowling alley

installationId

46

Fort Lee

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I live off post and have greater access to Off-post MWR type events and activities. The programs offered at Ft Lee are very important to the overall quality of life of soldiers assigned to Ft Lee.

installationId 46 Fort Lee

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Fitness facilities at Fort Lee need great improvement. Indoor swimming pool closed. This installation rates very poor in supporting the fitness needs of its soldiers compared to other installations in the region and those I've been assigned.

installationId 46 Fort Lee

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer Do not own bowling stuff

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Fort Lee does not have an education center or a library. For college attendee's it is important to have these facilities. I think you should add education center to the list of MWR activities. It is more important than the clubs! Also there is a big difference between OCONUS and CONUS. OCONUS you use all the facilities provided more. Here in the states you do not use them as much.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Fort Lee needs more family oriented events and facilities. This base does not have a picnic area that would promote family gatherings or special events. There is only one near the CDC that is in poor upkeep. If soldiers wanted to eat lunch on-post and go somewhere peaceful and perhaps tranquil to enjoy their lunch, they would have to go offpost somewhere since there's nowhere in Ft. Lee to go and do that.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am astounded at the lack of a public library here on Fort Lee, in fact, I am livid about it. I have served for 21 years and have never seen a post without one, to include Korea. Soldiers have nowhere to go to use the internet for free and must pay for it through AAFES, this is unacceptable.

Also, there is no theater here for Soldiers to go to a movie, they mmust go off-post and pay higher fees and do not receive a discount. I have also never seen this, we even had theaters in Iraq and Kuwait for OIF.

These things need to be here; this is a training post, so what, Fort Jackson is the largest training post in the Army and has a great library and \$1 theater seats, why can't we?

installationId 46 Fort Lee

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer Don't buy bowling equipment

Bowl Least Prefer Don't buy bowling equipment

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I know this has nothing to do with MWR but Ft Lee should raise its BAH. its the only thing thats been real hard on soldier members here.The BAH does not match the cost of living here in Virginia.

installationId 46 Fort Lee

Patron Group Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Fort Lee's MWR facilities do not get in touch with what users want and don't seem to care. They offer the same old thing and never stop to ask what soldiers and their families want. When approached with new ideas, they become defensive and talk about how they can't do things instead of figuring out how they CAN do things.

In fact, they seem to be running things how THEY want to with little regard to what is actually needed or desired.

Customer service in the sports facilities and in the clubs is completely rotten. To me, it reflects on poor management. I would much rather use facilities off post that hire employees who at least try to smile and mean it, and who are helpful and knowledgeable. I'd also rather pay for it than use it for free and support lousy management.

You have too many government employees running things who are sitting around waiting to retire and who could care less about your mission. Get rid of them and maybe things will improve. Then try to actually ask us what we want for a change!

Of course you have a handful of people that genuinely care, but how many of these surveys do you need to see that MWR is failing its users?

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I don't know if this would fall under MWR auspices, but I didn't see any mention of church or religious activities or functions.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would think that with the mobility of our society today, the variety of entertainment and eating establishments off-post would make it difficult for a MWR activity to complete. What I see of the single soldier today is he/she has wheels of some sort or their friends do, therefore, they too are mobile. I personally think the Post Golf Course is a great place for active, retired, and army civilians to gather on post.

installationId

46

Fort Lee

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Think many only apply to active duty or retired military.

Overall Comment

The Lee Club seems a little expensive for some events compared to off post prices. The Lee Club should be more willing to negotiate. For instance, they want \$1000 minimum to use a large room for the whole day; however, a local hotel with comparable service is about \$500.

installationId 46 Fort Lee

Patron Group Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

None.

installationId

46

Fort Lee

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

WALMART

Bowl Most Prefer

TROPHIES UNLIMITED BOWLING SUPPLY

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

46

Fort Lee

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am sorry that I had to answer the questions as I did but I do not use the facilities on post. I am sure that supply needed services for the service member and their families and would hate to see any of them cut.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Because I am a civilian, I do not participate in alot of MWR activities on post. However, I strongly feel that they are an important quality of life factor for soldiers and their families and they should be preserved and reinforced.

installationId

46

Fort Lee

Patron Group

Civilian

Hear About MWR

Music

Blues

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

46

Fort Lee

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR should get more actively involved in setting up fishing trips and beach activities.

installationId

46

Fort Lee

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Dick's Sporting Goods

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

My daughter participates in t-ball on post. I'm really pleased with the league and the fact that the post provides opportunities for children, especially those who are very young. The sports program is right on track for teaching children about the games! As I told the Director, I don't care how much it costs as long as my child has the opportunity to play, learn, and more importantly, have fun!

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

As a civilian, many of these services don't apply to me. What is offered is good and MWR has a lot of dedicated people.

installationId

46

Fort Lee

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

The non ability for civil service employee family members to have access to post services without being accompanied by the employee.

Overall Comment

Golf course, club house, and their food services excellent.

installationId

46

Fort Lee

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I wish you would bring back the pottery classes.

installationId

46

Fort Lee

Patron Group

Civilian

Hear About MWR

Music

Japanese Pop

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am looking forward to seeing the new Recreation center in the old Culinary Art's building (Bldg 3650).

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Would like results of survey sent to those who have taken the time to complete this very lengthy and complex survey.... some questions, i.e., library usage do not apply since Ft Lee does not have a library so results will not be accurate.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

It means a lot to several of us DeCA employees who get together to play basketball at the fitness center during the lunch time. We meet guys from other Fort Lee activities at Clark Fitness Center and play full court. It's a great break in the work day.

installationId

46

Fort Lee

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I have one major complaint and that is the level to which the Traveller supports MWR at Fort Lee. I think it is a disgrace that there are not one or two pages of the newspaper dedicated to MWR events, both reporting and promoting. Installations where I have been previously, have had much greater support of MWR from the post newspaper. This should be changed immediately.

installationId

46

Fort Lee

Patron Group

Civilian

Hear About MWR

Music

Patriotic

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

K-Mart

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

We are new to the area and have used the facilities at Quantico Marine Corps Base or Ft. Belvoir for the past 20 years. Not very familiar with Ft. Lee.

Answers for this section are not valid. I could not delete the marks after I realized it was ONLY if I used the services. NONE APPLY.

"Army Community Service (Continued)

For each of the Army Community Service (ACS) programs/services listed below, please mark whether the program was beneficial or not beneficial, only if you have used the program at this ACS:"

installationId

46

Fort Lee

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

More retiree functions/events

installationId

46

Fort Lee

Patron Group

Retired

Hear About MWR

i dont

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Just would like to get things in the mail letting us know what is going on in the Fort Lee area. We just moved back to Virginia and would like to get back in the swing of things on post. Our Address is listed if someone could please add us to the list. Thanks!
Omar & Lisa Tarique
102 South 3rd Ave
Hopewell Va, 23860

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|-----------------------|----|----------|
| installationId | 46 | Fort Lee |
|-----------------------|----|----------|

| | |
|---------------------|---------|
| Patron Group | Retired |
|---------------------|---------|

| | |
|-----------------------|--|
| Hear About MWR | |
|-----------------------|--|

| | |
|--------------|--|
| Music | |
|--------------|--|

| | |
|-------------------------|--|
| Golf Most Prefer | |
|-------------------------|--|

| | |
|--------------------------|--|
| Golf Least Prefer | |
|--------------------------|--|

| | |
|-------------------------|--|
| Bowl Most Prefer | |
|-------------------------|--|

| | |
|--------------------------|--|
| Bowl Least Prefer | |
|--------------------------|--|

| | |
|------------------------|--|
| Child Care Prog | |
|------------------------|--|

| | |
|---------------------|--|
| ACS Concerns | |
|---------------------|--|

Overall Comment

NONE

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The facilities out at the skeet range should be reopened

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The main complaints I have heard at Fort Lee in the MWR Area are: Not having an On-Post Library and Not having Towels issued in the Fitness Center.

The customer service at Macglauphin in the morning is not very good, but the evening service is excellent.

installationId

46

Fort Lee

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Not qualified to comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am 48 years old, retired, and it takes 1 hour to drive to Fort Lee. My lack of use of the MWR services is due to convenience, not the quality of the services. Your survey should more heavily weight the opinions of the active soldiers with families.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Since retiring from the military, I have found that benefits available for soldiers and retirees are very important. Not only does it gives one the sense of family but allows personnel to have activities available at a fingertip. I can not imagine anyone not appreciating the labor, time, sacrifice and effort that is design to ensure soldiers and their families needs are met. Thanks to all who are a part of assisting with the care of soldiers and their families.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I recommend MWR provide a youth complex that would include min-golf, go carts, video arcade, music, movies, eatery, batting cages ect. This would eliminate the need for so many different facilites and personnel on Post.

installationId 46 Fort Lee

Patron Group Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns Unknown ACS activities

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Survey is too long and not applicaple to people permantly residing more than 10 miles from post, I tried to answer based on my military experience 30 plus years ago. These activities were important then and I am sure they are important now

installationId 46 Fort Lee

Patron Group Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Fort Lee deactivated the post library ten years ago -- there is no active library there at this time, although one chaplain, using his own funds and a group of volunteers, attempted to build a small library of used books for the soldiers, an effort possibly undertaken by others as well, just not known to me. The movie theater was also closed and is no longer used to show movies. So the troops head downtown if they want to see a movie. The movie theater was empty for some time, then a small theater group from off-post has taken over the old movie theater and puts on plays there.

The post's tennis courts are not regularly maintained. Nets are sagging and broken, weeds and grass are growing up through large cracks in the tennis court surfaces. The surrounding fences are dented, bent and disconnected, so tennis balls easily go through, into the roadway. Several of the overhead lights are not operational. Half of one set of tennis courts were recently converted into a set of batting cages, which are only sparsely utilized. The clerk on duty at the batting cage plays loud rap music on a boom box while on duty, which disturbs the peace and interferes with the tennis matches taking place just a few feet away. There are no supervisors evident at either the tennis courts or the batting cages.

The post golf course is going downhill fast with many indications of deferred maintenance. The fairways and greens have not greened up this year as in years past and the lack of grass negatively affects everyone's golf game; the fairways show evidence of improper mowing, with some deep gashes in the turf. The weeds and high grass are not trimmed around tee boxes; many of the ball washers are broken, missing parts or are empty of water, and towels are missing. In some cases, the ball washer may work, but towels to dry the ball are missing. There are several wooden gazebos located along the course that are in advanced dilapidated condition, with broken floorboards, seats, and shingles broken and fallen off, allowing rain to enter sub-roofing (which will eventually rot the entire structure). The weeds and tall grass around these huts are not regularly trimmed, making the whole panorama look abysmal. Additionally, even though hot weather has arrived, these gazebos and water sheds along the course do not always have water on hand for the golfers and sometimes there are no cups provided, so the golfers have to cup their hands to get a sip of water. Those who golf with me have often remarked that it appears that "no one seems to care about the golf course." I have spoken with the manager/other officials and they have told me they plan to resolve these deficiencies; that sounds excellent; I hope it happens, but at the same time I wonder why anyone would wait for a periodic golfer to tell them about problems on their golf course -- why isn't someone out there inspecting the status of the course every day -- and then doing something about it, before it becomes apparent to the general public?

The golf course also lacks effective systems for collecting fees and processing the golfers as they arrive and begin their round. Even though the facility offers golfers the opportunity to pre-pay their green fees and issue a card to identify those who have done so, these pre-paid golfers must join all golfers and line up at the counter inside the pro shop in order to obtain the pass for playing the course that day. Supposedly the reason these pre-paid golfers must go through the entire process every time they play is so the book-keepers in the finance office will have an accurate count of how many golfers are using the course. Sounds like the tail wagging the dog. The prepaid golfers should be allowed to go directly to the starter (where the required "count" could be taken), check in and begin to play. That would cut down on the long lines at the counter and reduce the aggravation for all concerned. Also there needs to be some sy

installationId

46

Fort Lee

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Frankly, in my 26 years of service I have always felt that my presence at most MWR facilities were an intrusion into their day. Services were better when I was a lad sneaking on to activities on a military post, near where I was raised.

Golf is the only thing that works for me.

installationId

46

Fort Lee

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

RETIREEES SHOULD BE ADVISED OF PROGRAMS AND FACILITIES AVAILABLE TO THEM AND REQUIREMENTS TO PARTICIPATE IN THEM.

THANKS CW2 MELVIN R McALLISTER, JR
VA ARMY NG, RET

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| installationId | 46 | Fort Lee |
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| Patron Group | Retired |
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| Hear About MWR | |
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| Music | |
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| Golf Most Prefer | |
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| Golf Least Prefer | |
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| Bowl Most Prefer | |
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| Bowl Least Prefer | |
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| Child Care Prog | |
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| ACS Concerns | |
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Overall Comment

n/a

installationId 46 Fort Lee

Patron Group Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

More water safety classes

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I basicly use the PX & commissary. I barely use anything else. I feel little or no connection to other services there. I feel most are geared for the personnel assigned there.

installationId 46 Fort Lee

Patron Group Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Fort Lee does not have a library that I am aware of. Take that one off

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

We are about 45 minutes from Fort Lee and most of the time we don't feel like traveling that far to take part in the activities there.

installationId

46

Fort Lee

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Jazz Bands (Live)
Live Singers R&B Music
Chess Tournaments
Bowling Events (Regularly) For Youth
Social gatherings for Youth/Dances

installationId

46

Fort Lee

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

What happened to the RV park that was supposed to be built at the post. there is a great place at the park that no one uses by the commissary. most all military bases have RV parks.

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| installationId | 46 | Fort Lee |
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| Patron Group | Retired |
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| Hear About MWR | |
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| Music | |
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| Golf Most Prefer | |
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| Golf Least Prefer | |
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| Bowl Most Prefer | |
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| Bowl Least Prefer | |
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| Child Care Prog | |
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| ACS Concerns | |
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Overall Comment

I believe MWR services are essential for active duty women and men, including their families.
 My family and I utilized the services available during my tour of duty. 1953-1973.
 During my tour there was no support for my family when I went on my overseas tours. I understand there is some support now.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

As far as my personal routine, I do not need/use MWR services

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Iwould like to see a movie theather and a skatting ring on this post you need to think of the children there is really nothing for the kids to do.why not put up a skate ramp park for the kids that like to skateboard. oh yes you have sports programs but what about the people that have more than one chlid your prices are to high.this post is for the families too,open up that youth center on the weekends so the teens can have a place to hang out instead of the streets ,have more dances at least ones a mouth.if there was more thing for them to do it would cut down on your so call gang problem. thankyou

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am pleased with the majority of the programs offered on Fort Lee, however I would be very pleased to see the "Playhouse" turned back into a movie theatre. I cannot say that I know a single person that is interested in attending a play on post. Everyone I know would like to have a theatre on post. The cost to attend a movie off post is very high, and it would be nice to see a movie without paying \$50 for my family of 4.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

More activities for children 3 years old and younger

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Most activities on Ft Lee are acceptable. The one problem we have here at Ft Lee is our Golf Course. The condition of the course is absolutely BAD. I have traveled to many military Golf Courses in the past 12 months and I would have to rate Ft Lee as the worst. Military courses are beginning to charge similiar prices as do the civilian courses. This is causing tremendous problems for the lower ranking soldiers who want to use the facility. Our indoor pool facility is not acceptable. It would be nice to be able to swim laps for exercise but the pool is not open in the evening or anytime except early morning for the soldiers and they do not use it enough. We also need to go back to the Officer Club and Enlisted Club concept. Some things from the old Army are better for soldiers as a whole.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

46

Fort Lee

Patron Group

Spouse

Hear About MWR

Local Newspaper

Music

kids/family

Golf Most Prefer

Golf Least Prefer

Course Pro shops

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The child care services, in particular hourly care, were absolutely vital to me while my husband was deployed. It was the only way I could accomplish hair cuts, grocery shopping, and medical appointments with any sort of ease. Hourly care also provided me the only alone time that I had during that year, since I was living off post in a neighborhood with few people my children's age.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see the bowling center expanded. It is hard to use the bowling center in the weekends because the AIT soldiers are there, and there isn't much space left. I would also like the swimming pool to remain open.

installationId

46

Fort Lee

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

sporting goods store

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

We have since moved from Fort Lee.

We were there for ALMC.

It's hard to rate MWR services at Fort Lee. I rarely heard anything about any activites. All I know about MWR is from living in Germany were it was highly advertised on AFN and within the community.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Although my husband is currently deployed he has not been assigned to Ft Lee since Oct 2002. I did not join him due to deployment frequency at his current duty station. As I do not live near Ft Lee and it is not on my normal path the only time I usually go there is to the doctor-mainly Wilkerson Pediatric Clinic. When my husband was stationed here we did go to different activities but he is in the Army Band and the activities we went to were usually because he was performing. And we did go to more activities when we were stationed in Germany.

We have in the past rented campers and boats and had an overall great experience.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would recommend a more widespread advertisement base for upcoming events. If information is given out at the unit, it is not reaching the home. The main source of information for myself personally is the Fort Lee Traveller, or the marquise board by the officers club. More family oriented programs would be nice. Perhaps activities that include the FRG's to get the word out, by battalion level.. or maybe even group.

installationId 46 Fort Lee

Patron Group Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns child care issues

Overall Comment

MWR offers the general programs offered at most posts. I feel most of these programs are necessary for better Army Family life. I do not participate in most programs on post however because of child care issues. I disagree with several of the CDC's policies - particularly the \$40 per family registration fee (does it cost this much for paperwork?). Therefore I chose not to use the CDC. I don't feel the CDC is at all helpful for stay-at-home mothers or home schooled families. Their policies make use of their facilities difficult for doctor's appointments, etc. They should understand better than anyone that you never know how long you will be at an Army clinic. Being penalized for being late is understandable under most circumstances, but there should be some allowance for doctor's appointments. I chose not to use most of the on post sports programs again because of the registration fee. I do not feel it is necessary for me to pay \$40 for my family to register and then an additional fee of about the same amount to participate in the sport. It is much cheaper off post and the quality is higher. There is a lot of poor customer service on this post, with some exceptions (bowling alley, etc). For example, I have contacted the travel office by phone (had to leave a message) and through email. Within the two weeks since I have not received an answer to either inquiry. I expect some substandard service, but most of it is uncalled for. The Small Arms range is poorly maintained and also is a good example of poor customer service. Overall, I do not use most of the facilities on post due to customer service - although this is sometimes a result of the policies, not the people themselves. I also do not use the programs because they are not friendly to families with young children.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I Rarely use MWR activities at this installation due to the very limited types of child/youth program being offered. While at other installation the me and my family used the MWR program almost weekly like track and field, girl scouts, CDC, youth services, gymnastic, and more. The few programs that are offered are over priced for the quality that you recieve. MWR programs are needed for both the soldier and his family but the activities or programs should be well planned and organized not just offered without and thought.

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| installationId | 46 | Fort Lee |
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| Patron Group | Spouse |
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| Hear About MWR | |
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| Music | hymns |
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| Golf Most Prefer | |
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| Golf Least Prefer | |
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| Bowl Most Prefer | |
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| Child Care Prog | |
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| ACS Concerns | |
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| Overall Comment | |
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installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

We could use a skateboard park or a roller rink.

installationId

46

Fort Lee

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Many programs have been canceled

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see more activities being offered to younger children such as dance lessons, gymnastics, etc. I have a daughter and she's not into sports. We spent an extremely large amount of money in the area to have her be able to participate at a Dance school. My son, who is 4 years old, also has very few things that he's able to do.

I would also like to say that there should be more activities and programs being offered in the evenings and on the weekends that would target spouses who are without their sponsors due to deployments and/or unaccompanied tours. Even though I work out of my home, I'm unable to attend programs that might benefit me due to the hours these activities are typically being offered.

installationId 46 Fort Lee

Patron Group Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The fact that I am unfamiliar with the Ft. Lee MWR activities/services is not a reflection of the programs themselves. We recently returned to Ft. Lee having previously been assigned here 15 years ago. My husband's family lives here and I lived in Richmond prior to becoming an Army spouse so we are very familiar with the area. Currently, we live off post, my son is very active in high school sports, my husband is not deploying and we are very active with my husband's family. I do not, at this time, find the need for the services offered at Ft. Lee.

This is not at all typical of our 22 year marriage. In the past we have made extensive use of MWR programs. When living overseas MWR programs have made life so much more enjoyable particularly the CDC, ITT, Automotive, Videos, Library, YS, Clubs, Veterinary Services, Recreation Centers and others I am probably forgetting about. At any location, the CDC and YS programs were extremely important to our children, toddler to young teen. Hourly childcare and YS helped our children make friends in a hurry and adapt to their new locations. During my husband's deployments the ACS deployment support programs (Rock Island Arsenal, IL) were outstanding and I would imagine that Ft. Lee's program would be comparable. I did participate as a delegate in Ft. Lee's 2005 AFAP Conference. I feel this program is extremely useful and effective having seen past issues from previous conferences rise to the DA level. I would like to continue participating in future years (into retirement), circumstances permitting. I encourage other spouses to participate whenever I can.

One disappointment I have had since returning to Ft. Lee is the Lee Club open dining. We went to the Club while staying in Army Lodging for our PCS. We did not realize it had basically become a cafeteria. While the food was decent, it seemed to be rather high priced for the meal and tables were dirty. We paid over \$50 (4 people) for a meal where the dessert was still in the packaging. This was not at all what we expected. On the other hand, I have attended special functions at the Lee Club to include receptions and Women's Club luncheons and have no complaints. The food has been good and the service excellent.

Bottom line. Having lived at 10 different installations (3 OCONUS) I think I can honestly say that I would not have encouraged my husband to stay with the Army this long (now 26 years) if the MWR programs had not been available to support us during our many PCS moves and separation from family and familiar surroundings.

Very sincerely,
Charlotte Mullins

installationId

46

Fort Lee

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Dicks

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Ft. Lee does not have a very good MWR program and there is not much offered here. There is no movie theater and not much else that was questioned on this survey. This is a poor excuse for a post for family to live on.

installationId

46

Fort Lee

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

N/A

Bowl Least Prefer

N/A

Child Care Prog

ACS Concerns

Overall Comment

I feel that there should be more for the youth and teens to do on post. There should be open recreation for the children on saturday and much more going on to keep their minds and time occupied. It is so easy for our children to get caught up in doing the wrong thing when they dont have anything to do. There should be more going on to keep the youth involved.

New Activities

Weekend Recreation

movie theater

picnics

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I don't use MWR's facilities because of the attitude of the people working in the facility. When you ask a question the responses are short and most often the answer is "I don't know". I would say that the problem is lack of training, motivation, and discipline. My motto is I don't have to pay for bad service.

installationId

46

Fort Lee

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I have not been on this post for long i havent doning hardly anything because i got here during the winter but i cant wait for the pools to open up for the summer.
i have only been to one other post and there was a lot of places to go fishing and camping hopefully we can find something around here that is close to do that
swiming fishing golf and toring the local area are the majore activities that my injoys doing

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I feel MWR is very important in helping military families feel welcome and part of something special. Unfortunately alot of things have been cut from Fort Lee and really there wasn't a whole lot to begin with. I have been to a few other posts that had alot more to offer and with these cuts THERE isn't a whole lot left for families here. The cost of bowling is high, no pools anymore, gym is limited and sports may be cut also. It isn't MWR 's fault, when the funds are cut it obviously isn't an MWR choice but MWR activities offered help tp decide which post you would like. If things keep getting cut we have no choice but to go off post

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I never know when activities are going to be. I was a Coast Buard brat for 21 years and always knew when things on the various Coast Guard Bases were. Now as an Army wife....I never seems to be able to figure out things here. When, where, what and how much are big things. The newspaper is not enough. I have a hard time finding time to read the whole thing. Fliers, signs..etc would help.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

More concerts and family fests. Oktoberfest was great. The CDC recently had something, but my child is not enrolled in the CDC, so I didn't know about it, and if I did, maybe I wouldn't feel comfortable going.

installationId 46 Fort Lee

Patron Group Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Fort Lee MWR programs are not in touch with what is important to the servicemembers and family members. There are a few programs that will make money (golf course and playhouse), but those facilities are not used as often by the servicemembers and families of Fort Lee. They are wonderful activities for retirees, who should also benefit from MWR activities.

There are very few entertainment places, concerts, events that are in good condition and of great use for the families. MWR did and is doing very little to support the families of deployed servicemembers. The installation cut \$26 million in programs and then said, "just kidding". During that time, certain programs at ACS remained intact while two very important programs, Army Family Team Building and the Army Family Action Plan, two very impertative programs with direct results to the families, were cut.

The post library has always been an issue and the lack of a movie theater. There needs to be more available for the single servicemembers on the installation.

Buidling partnerships within the community should also be a priority of MWR. There is no reason why MWR can not help support deployed family members with additional programs and activities either on post or by partnering with off post agencies or organizations.

MWR is unwilling to put the servicemembers and families of Fort Lee first, and until that happens, MWR will not be able to be successful.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see more live concerts.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Ft Lee's MWR is poorly run. it is difficult to find information about events that are offered. one usually finds out about them the day before or day of the event. the MWR staff here is extremely apathetic. MWR is an important aspect of army life. it helps to keep children busy and out of trouble. if the MWR program at ft lee were run properly it would be extremely successful. They should take a lesson from the overseas MWR book!

installationId

46

Fort Lee

Patron Group

Spouse

Hear About MWR

spouse

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Need to send out bulletins with MWR offerings. I don't even know what MWR is. Never heard of it. I don't live close to post, but would be interested in some of the activities, especially with my son, if I knew more about it.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I think that MWR needs to offer more activities for the young soldiers on post. We have a large number of AIT students who are not allowed to go off post for activities. I believe that if more was offered to interest these young soldiers then we wouldn't have them going off post to the clubs and drinking and endangering themselves and others. I believe that Fort Lee needs a movie theater and also a library. This would benefit both the young soldiers and the Fort Lee families. I think that we should take advantage of using the Lee Playhouse to offer concerts that would interest both soldiers and family members.

installationId 46 Fort Lee

Patron Group Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I believe that ITR is considered an MWR service. I have found the ITR services at Ft. Lee to be abysmal at best. The personnel who work there are RUDE and LAZY and have, without exception, always given me the impression that I, THE CUSTOMER, am bothering them whenever I drop by or call. When I do call, I almost always get an answering machine, even though I always call during business hours. And when I stop by, I am greeted with an extreme amount of spite as though I have offended them simply by being there. They are NEVER friendly and simply trying to get an answer more than "Yes" or "No" is difficult. Because we live in close proximity to Richmond, Virginia, I have frequently called to see if they have had tickets to special events such as Monster Truck races, local beach events, etc. and they have never had ANY nor do they seem the least bit interested in providing anything than the minimum.

As you can tell, I am extremely disappointed with the quality of ITR and would venture that many customers of ITR have gone elsewhere for their services. If ITR would be re-hauled to a customer-based service, they would get much more business. If they do not, they might as well close their doors because as they operate now, they are nothing but a useless operation.

installationId

46

Fort Lee

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Re-open the swimming pools!!! They are badly missed.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Not only is getting the information out to soldiers and their families important, but also the times that services are offered is even more so. Some events I would love to attend, but cannot due to my schedule. Thanks for reading this.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

they do not have sufficient funds for maintain the programs open for the family. this facility is most for students. I feel they do not care to much about the family that live here in Ft. Lee. Everyday is very difficult to live in this base as it is. One of the most things that the children love to do is go to the park and watch movies. they dont have theater inside post. It would be really good to have a space for watch movies.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like the lap pool to be reopened. It is closed for some reason

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I'm afraid that I haven't helped much. I do not really know anything about your organization.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Since I live off post, I don't spend a lot of time on post. I use the YMCA. I was a soldier for 13 years, and have been a military spouse for 10 years since I've been out. I have been to Fort Jackson, SC, Fort Benjamin Harrison, IN, Fort Riley, KS, Fort Irwin, CA, Fort Gordon, GA, and to Germany three times. The ACS at Fort Lee is not as good as the other ACS programs that I have seen. However, the theater at Fort Lee is excellent. I also love the Army Soldier Show. My family looks forward to it each year.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I myself have offered to bring a variety of additional entertainment service to the military community however the there is very little acceptance to outside entertainment companies, such as mine. I am a spouse. Some of us have side jobs or home based business that we know the military community would enjoy but trying to introduce this to the community is where you are stopped. I think the MWR directors and staff should be a bit more opened minded and see that we are the community and we know what "we" want to see or experience.

Avis Y. Jackson